

General Fees

This document outlines all relevant fees for **Puma Broker** (the “Company”).

Make sure that you familiarize yourself with all costs and associated charges for each financial instrument offered by the Company, since these may affect the overall cost of a financial instrument as well as the cumulative effect on return of your investment. Also, make sure that you read the Further Information section at the end of this document, which sets out further information on the applicable fees.

Any examples in the tables are for illustration purposes only.

**Option contracts (Trailing Options on currency pairs and Binary Options, cryptocurrencies ,on currency pairs and stocks)**

Nature	Type	Description
One-off costs	Premium	The premium charged to purchase options is displayed inside the trading interface and represents the fee to pay to buy an option. Such premium contains bid and ask price thus, it also includes spread and possible mark-up.
Ongoing costs	—	—
Other costs	Dormant account fees	In the absence of any account activity for a period of at least ninety (90) consecutive days, an amount of €10 (Euro ten or the equivalent amount in another currency on the day of deduction of the fee) every month in order to maintain the account, on the condition that the Client account has the available funds.

**Further information on fees:**  
**1. Deposit and Withdrawal Fees**

A. The Company reserves the right to apply a conversion fee of up to 3% for each transaction (i.e deposits and withdrawals) when converting from or to your trading account currency and the processing currency of the payment.

**2. Withdrawal Fees**

Upon the discretion of the Company, withdrawal fees shall be applicable in either of the following ways:

1. The Company may decide to impose a withdrawal fee of 2%-10%, where the maximum fee is 10% or the maximum amount presented in the below table.

Currency	Minimum fee	Maximum fee
RUB Russia Ruble	50	1,500
GBP Pound sterling	1	25

THB Thai baht	30	1,000
EUR Euro	1	30
BRL Brazilian Real	5	125
USD United States Dollar	1	30
PHP Philippine peso	50	1,500
ZAR South African rand	15	450
TRY Turkish lira	32	941
IDR Indonesian Rupiah	15,000	450,000
MYR Malaysian Ringgit	5	125
VND Vietnamese Dong	25,000	750,000

CNY Chinese Yuan	7	200
INR Indian rupee	74	2207
COP Colombian peso	3600	106600
AED UAE Dirham	3.67	110
SAR Saudi Riyal	3.75	112.52
EGP Egyptian Pound	30	900
CRC Costa Rican Colon	550	16500
DOP Dominican Peso	60	1700
HKD Hong Kong Dollar	8	240
KRW Won	1300	39000
MAD Moroccan Dirham	11	310
NGN Naira	1590	47620
QAR Qatari Rial	4	110
TWD New Taiwan Dollar	30	910
MXN Mexican Peso	21	620
SGD Singapore Dollar	1.50	43
PEN Sol	4	114
CLP Chilean Peso	1000	30000

2. b. In the event that the Client makes any deposits with the Company and proceeds to withdraw all or more than 80% of the total amount deposited without proceeding to any placement of a trade (**Behavior**), then the Company shall have the right, but not the obligation, to withhold, during a withdrawal request, an amount

equivalent to the fees incurred by the Company in connection with such deposit and withdrawal. Such fees relate to the fees applicable by any payment service providers and/or any other third parties against the Company in relation to the execution of such deposit/withdrawal transactions. The Company may reasonably assume in the event of such Behavior that the Client contracted with the Company with an intention to defraud the Company.

### **3. Dormant Account Fees**

An account that has no trading and/or financial activity performed (i.e. deposit, and/or new trading operation and/or trading operation that has remained open) for a period of 90 days shall be considered to be dormant and/or inactive. Furthermore, logging in and out of the trading account is not considered to be account activity.

The administration fee shall be deducted from the Client's account on the 90th calendar day of inactivity when the account is considered dormant. Further to this, each month the Company will consider the activity over the past 90 days in determining if the administrative fee will be charged again.

The Company strives to ensure and keep correspondence with each respective Client and will inform the Client by email that their account will be treated as a Dormant Account.

If the Client account does not have the necessary funds for the administration fee, the Company reserves the right to charge a lower amount to cover administrative expenses and close the account completely.

All the amounts of the fees and other expenses are stated without any taxes and charges that may be imposed on the mentioned fees either from the side of the Client or the Company.

### **4. Underage account closure fee**

The Company shall be entitled to charge the client an administrative fee of 20 USD ("twenty dollars") for the closure of their account, where it has been identified that the client has not reached the age of maturity in the country, which the client is a citizen of or resides in.

In case the remaining balance is less than 20 USD ("twenty dollars"), the Company shall reserve the right to charge up to 20 USD ("twenty dollars") from the client's account.

### **5. Document Fraud Fee**

The Company shall be entitled to charge the client an administrative fee of 20 USD ("twenty dollars") where it has been identified that the client has not provided accurate, complete and true information about himself and/or the information and/or documents submitted to the Company are inauthentic and/or the client attempts to bypass any verification procedure by using fraudulent means).

In case the remaining balance is less than 20 USD ("twenty dollars"), the Company shall reserve the right to charge a lower amount from the client's account.

The administrative fee, among others, represents an approximate and reasonable cost of the Company in such circumstances, including time spent for communication and/or actions that must be taken.